HELPING HAND
FOR RELIEF AND DEVELOPMENT

In-Kind Gifts Program

ANNUAL REPORT - 2025



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In-kind Gifts Overview:

In-kind gifts are donated goods and services instead of monetary donations. The program distributes clothes, shoes, food & meal packets, hygiene items, school furniture & supplies, water filters, and medical equipment & supplies. In-kind Gifts Program has saved and enhanced the lives of millions of beneficiaries since 2010. From local private donations to large corporate shipments, HHRD's In-kind Gifts Program is truly connecting resources with people's needs around the world. A wheelchair allows a man the freedom to move, a pair of shoes and clothes protect children from harsh environmental factors, and hygiene items ensure families can stay clean and safe from germs and infections. These shipments are now part of HHRD's ongoing humanitarian campaign to provide urgently needed aid to hospitals, clinics, schools, and civilians around the world.

In-kind Gifts Objectives:



In-Kind Gifts Impact:

Since 2010, we have sent 2,088 containers to 32 countries around the world. The value of these containers—filled with medical supplies, bedding, food, clothing, shoes, school furniture, and more—is approximately $370 million.



In-Kind Gifts Countries Served:

Since 2010, we have served 32 countries around the world.



In-Kind Gifts Interventions:

We have responded to numerous natural and man-made disasters, sending containers for the 2009 Haiti earthquake, 2010–2011 Pakistan floods, 2011 Kenya and Somalia drought, 2014 Philippine tsunami, 2015 Nepal earthquake, 2016 Syrian refugee crisis, 2018 Rohingya refugee crisis, 2019 Bahamas Hurricane Dorian disaster, 2020 COVID response, 2022 and 2025 Pakistan floods, ongoing humanitarian crisis in Gaza, and the 2025 hurricane in Jamaica—and many more.


Pakistan Flood 2025


Gaza Relief 2024


Turkiye Earthquake 2023


Pakistan Flood 2022


Haiti Earthquake 2021


COVID-19 - 2020
(Pakistan, Africa, Bangladesh, Jordan - Provision of PPEs)


Hurricane Dorian Bahamas - 2019


Somali Refugee/ IDP Crisis - 2018


Rohingya Crisis Bangladesh - 2018


Hurricane Irma Caribbean - 2017


Syrian Refugee Crisis - 2016


Pakistan Flood 2016


Nepal Earthquake 2015


Philippine Tsunami 2014


Burma Crisis 2013


Bangladesh Flood 2012


Tanzania Flood 2012


Middle East Crisis 2011 (Tunisia, Libya)


African Drought 2011 (Kenya, Somalia)


Pakistan Flood 2010-2011


Haiti Earthquake 2009

In-Kind Gifts Impact 2025:

We aided approximately 2.5 million beneficiaries and sent 136 containers to the following 12 countries: Azad Kashmir, Bangladesh, Djibouti, Jamaica, Kenya, Lebanon, Mauritania, Nepal, North Syria, Pakistan, Somaliland and Tanzania.

We sent various types of containers including clothing, bedding, medical, food, and hygiene kits. These In kind gifts helped numerous groups of people around the world. Children in Bangladesh were thrilled to receive toys, school supplies, and hygiene kits. Bangladesh also received clothing and bedding. Pakistan received clothing, medical supplies, school furniture, water filters, and bedding. In Lebanon, food distributions and other necessities were provided to beneficiaries. Somaliland and Mauritania were supported with clothing and bedding. In Tanzania, food meal packets, school furniture, and medical equipment and supplies reached communities in need. In Jamaica, families received clothing, rice, and medical supplies.

Beneficiaries expressed heartfelt gratitude to Helping Hand for Relief and Development (HHRD) for assisting them in their time of need. These stories of hope and resilience inspire the In Kind Gifts Program to continue expanding its humanitarian outreach each year.



In-Kind Gifts Achievement 2025:

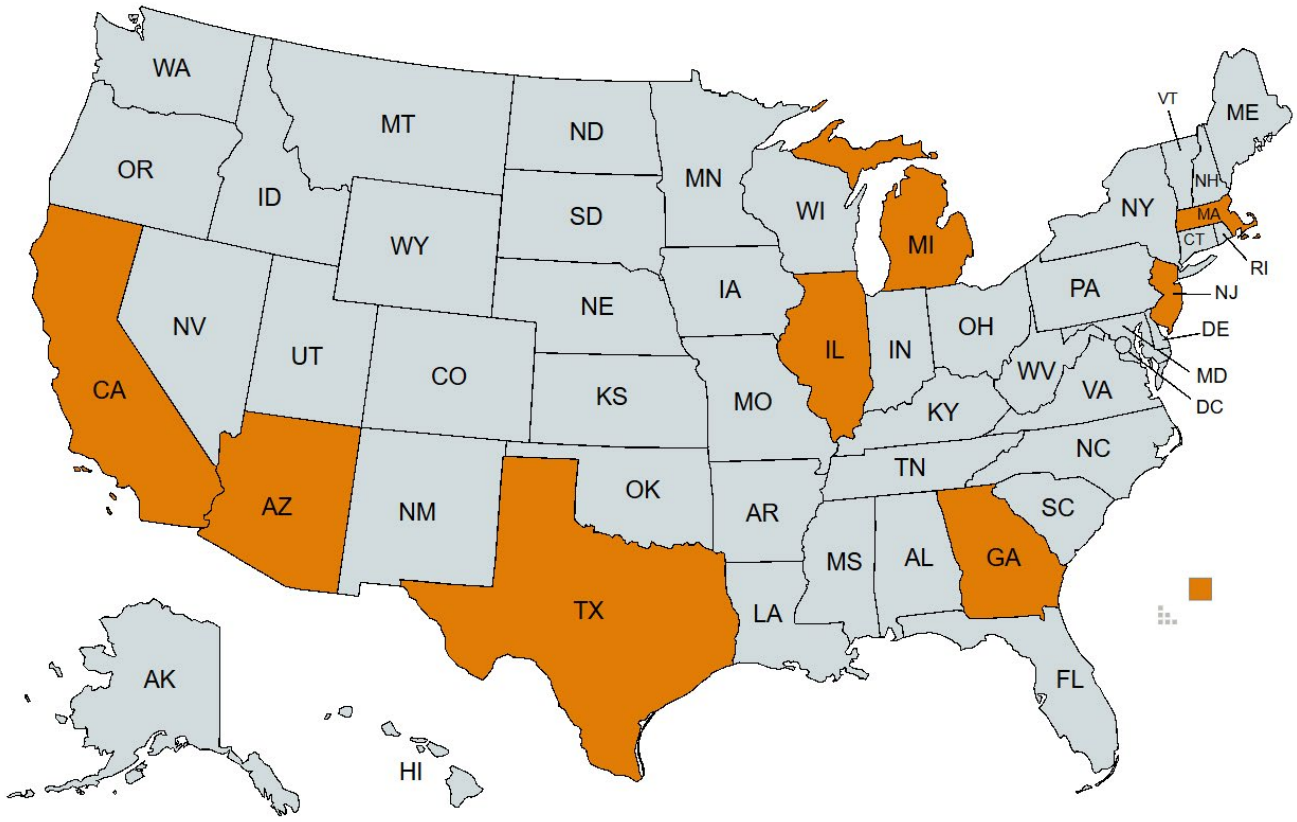
2025 IN-KIND Targets and Gifts Status

#	Warehouse Managers	Zone	Region	IK Target	IK Shipped	IK Target Achieved	IL Value Target	IK Value	IK Value Target Achieved
1	In-Kind Gifts Department	Corporate Zone	IKGD	50	60	120%	$8,500,000	$10,485,405	123%
2	Marcus Castile	West Zone	South California	15	15	100%	$5,000,000	$4,961,749	99%
3	Salman Khan	East Zone	Georgia	6	5	83%	$1,000,000	$1,247,643	125%
4	Mobasshir Khan	West Zone	Illinois	22	18	82%	$5,000,000	$5,132,013	103%
5	Naila Saleem	West Zone	Northwest TX	15	12	80%	$3,500,000	$3,579,780	102%
6	Sauleh Elkhateeb	East Zone	New Jersey	5	4	80%	$1,000,000	$782,566	78%
7	Mubarak Hussain	East Zone	Michigan	8	6	75%	$1,500,000	$1,560,833	104%
8	Abdul Sami Ahmed	West Zone	Southeast TX	8	6	75%	$1,500,000	$1,322,804	88%
9	Hoda Afssari	West Zone	North California	3	2	67%	$500,000	$474,353	95%
10	Soufiane Namour	East Zone	Massachusetts	8	5	63%	$1,500,000	$1,305,210	87%
11	Kareem Maita	West Zone	Arizona	5	3	60%	$1,000,000	$558,490	56%
				145	**136**	**94%**	**30,000,000**	**31,410,927**	**105%**

In-kind Gifts US Centers:

For further details, including warehouse manager names, telephone numbers, and warehouse hours, please see:

https://www1.hhrd.org/Get-Involved/Contact-Us



In-kind Gifts Department Restructuring: Centralized Warehouse Leadership

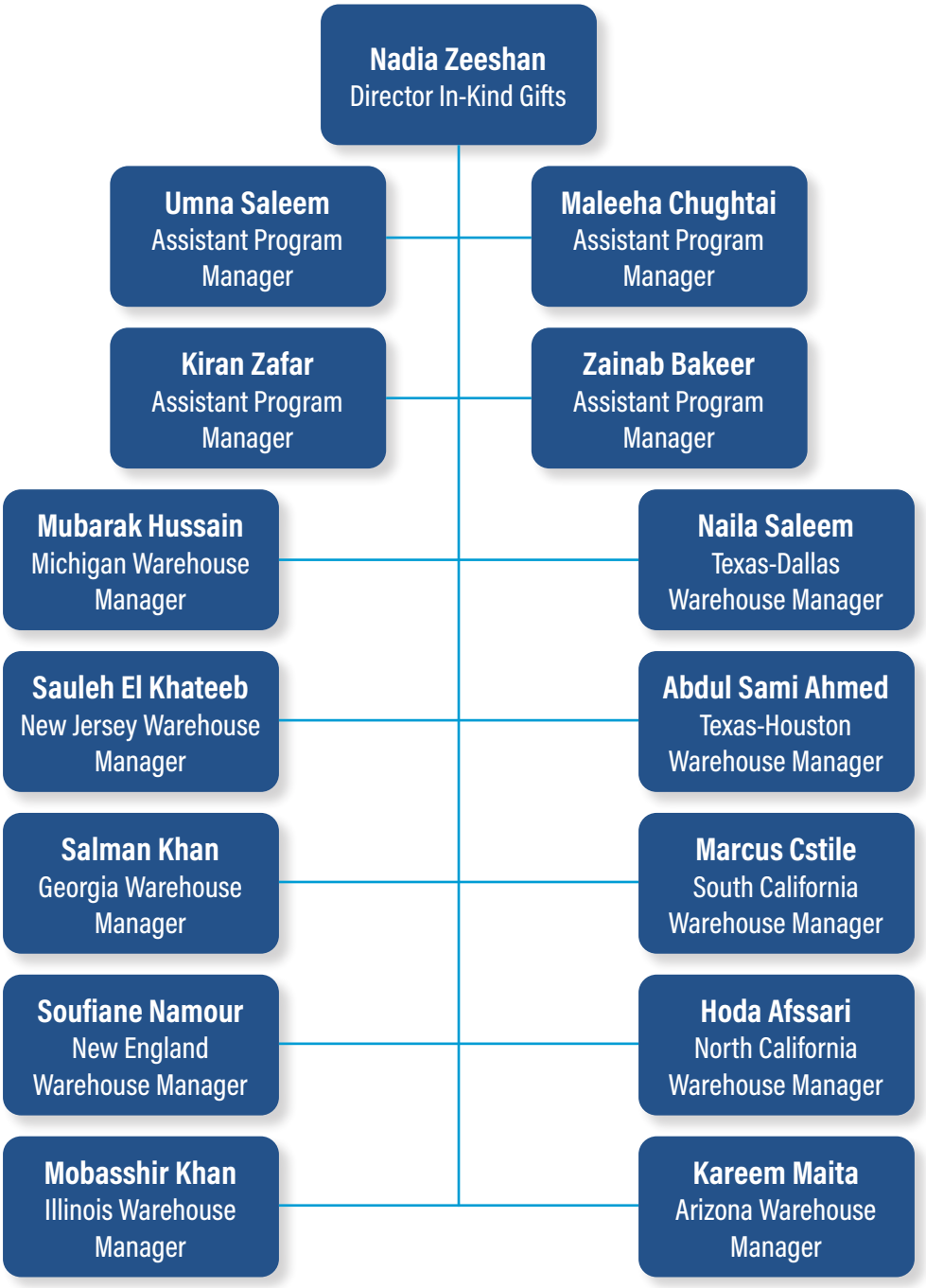
In 2025, IKD restructured the regional In-kind warehouses by introducing Warehouse Manager (WM) positions for each warehouse, designed to drive more centralized and efficient in-kind operations across all locations.

Under this new framework, dedicated Warehouse Managers were assigned to oversee individual sites, bringing greater consistency and standardization to day-to-day workflows. Warehouse Managers now maintain open and welcoming warehouses for 5-7 days per week with assigned hours of operations. Donors and volunteers can donate and volunteer during those hours.

WMs have played a pivotal role in aligning each location with shared operational standards, ensuring that processes are executed uniformly and in line with organization-wide expectations. A key contribution to this structure has been the active sharing of critical performance and inventory data across locations, enabling teams to make informed decisions and maintain tightly controlled inventory levels. As a result, IKD has seen measurable improvements in operational efficiency and productivity, with WMs serving as the connective layer that keeps each site informed, aligned, and performing at a high standard.



Organization Chart



Successful Auditor Visit in 2025:



New Jersey Warehouse Audit Dec 2025

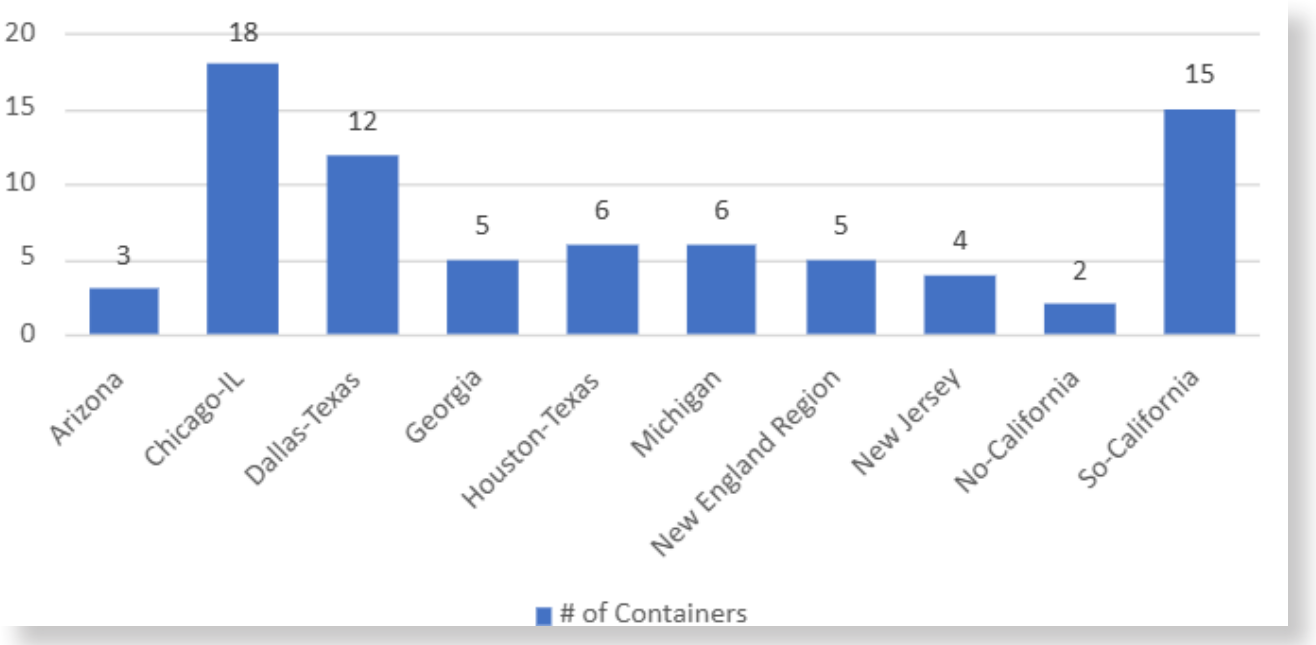
HHRD's Michigan and New Jersey warehouses successfully completed IK audits in December 2025, demonstrating strong operational controls, accurate recordkeeping, and consistent adherence to organizational policies. The audits highlighted each team's commitment to maintaining clear documentation, timely reporting, and well-organized inventory management practices. This achievement reflects the warehouse staff's dedication, collaboration, and readiness throughout the year, reinforcing the In Kind Gifts Department's role as a reliable and compliant facility within HHRD's nationwide network.



Michigan Warehouse Audit Dec 2025

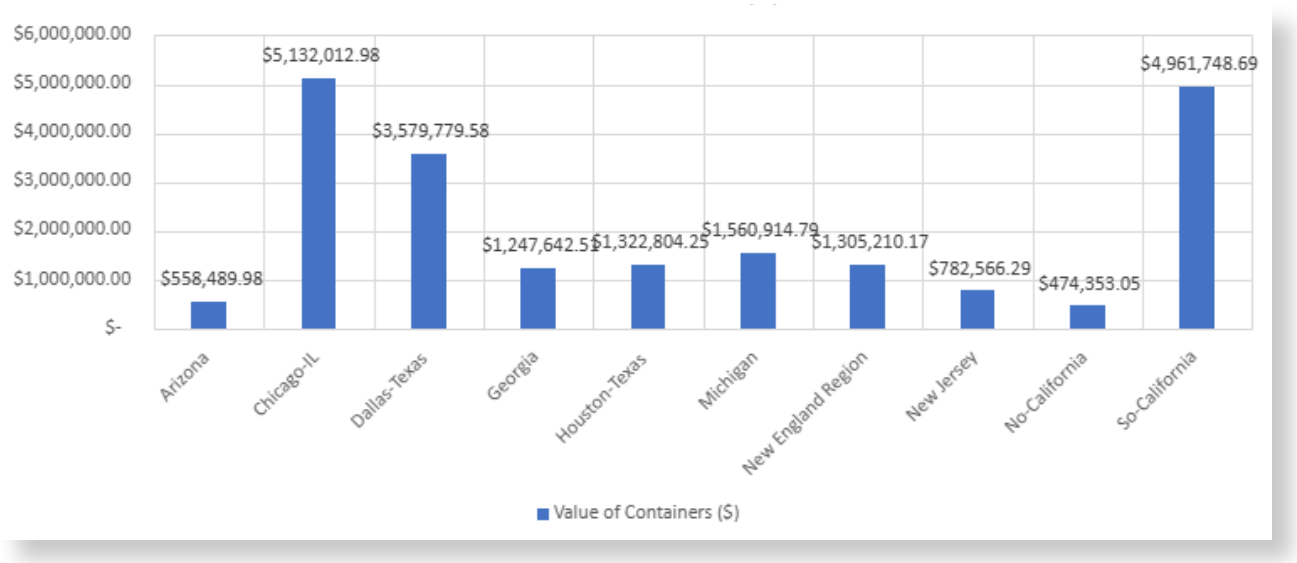
Regional Containers:

Region Name	# of Containers
Arizona	3
Chicago-IL	18
Dallas-Texas	12
Georgia	5
Houston-Texas	6
Michigan	6
New England Region	5
New Jersey	4
No-California	2
So-California	15
Total	76



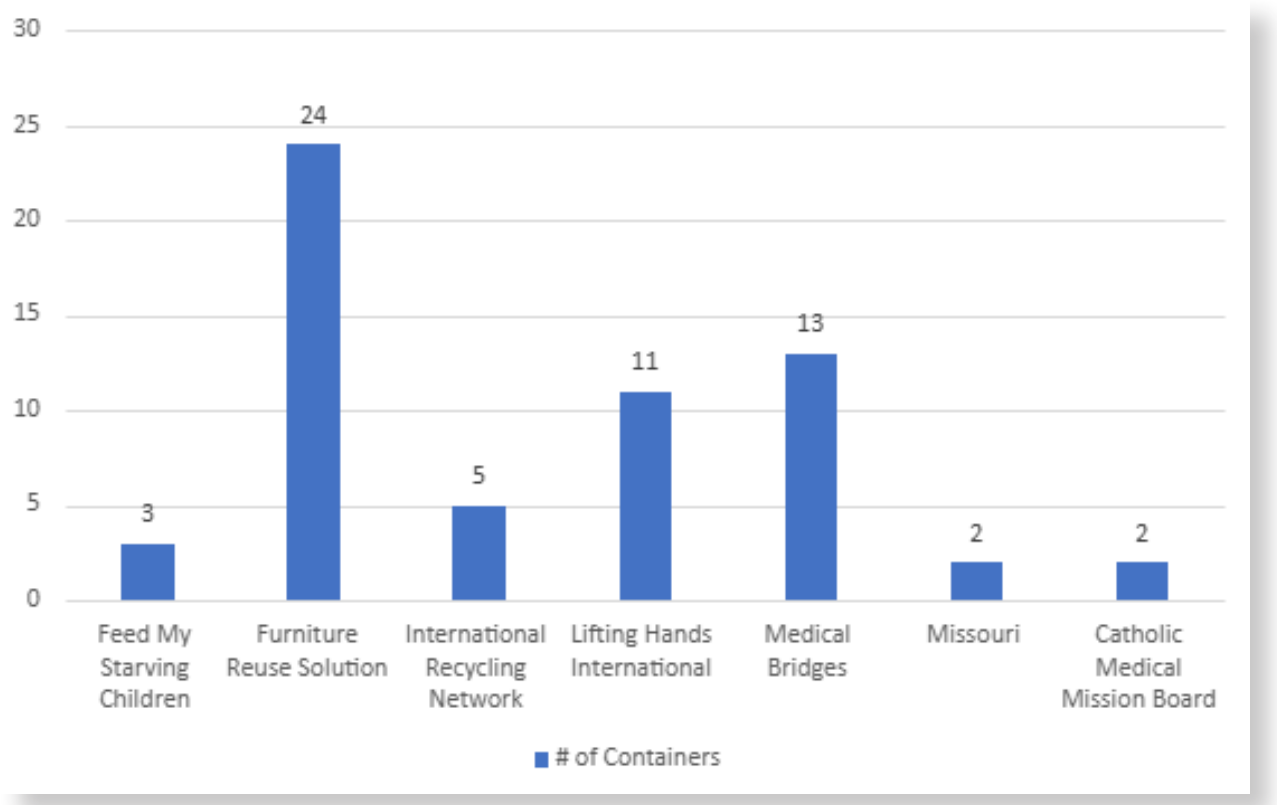
IK Value by Region:

Region Name	Value of Containers
Arizona	$ 558,489.98
Chicago-IL	$ 5,132,012.98
Dallas-Texas	$ 3,579,779.58
Georgia	$ 1,247,642.51
Houston-Texas	$ 1,322,804.25
Michigan	$ 1,560,914.79
New England Region	$ 1,305,210.17
New Jersey	$ 782,566.29
No-California	$ 474,353.05
So-California	$ 4,961,748.69
Total	$ 20,925,522.29



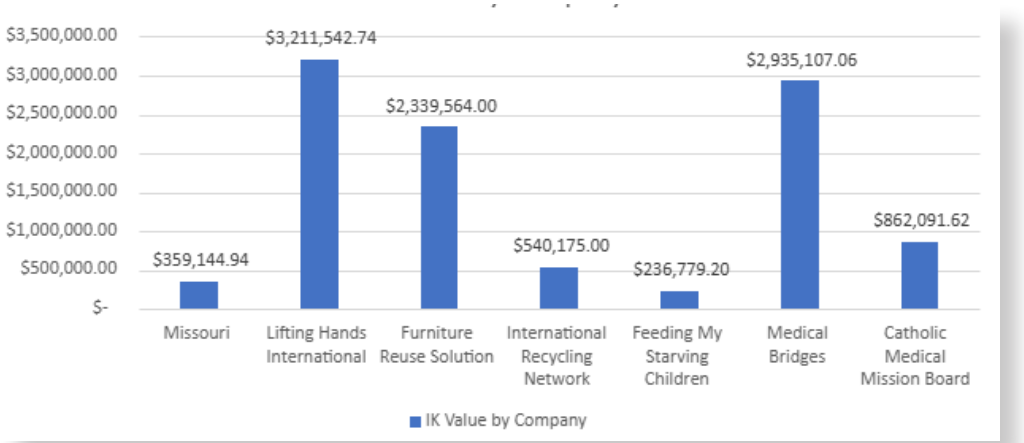
Company Containers:

Company Name	# of Containers
Feed My Starving Children	3
Furniture Reuse Solution	24
International Recycling Network	5
Lifting Hands International	11
Medical Bridges	13
Missouri	2
Catholic Medical Mission Board	2
Total	60

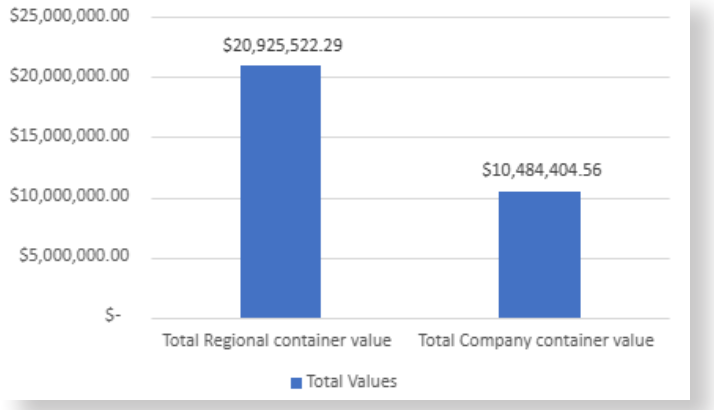


IK Value by Company:

Company Name	IK Value
Missouri	$359,144.94
Lifting Hands International	$3,211,542.74
Furniture Reuse Solution	$2,339,564.00
International Recycling Network	$540,175.00
Feeding My Starving Children	$236,779.20
Medical Bridges	$2,935,107.06
Catholic Medical Mission Board	$862,091.62
Total	$10,485,404.56

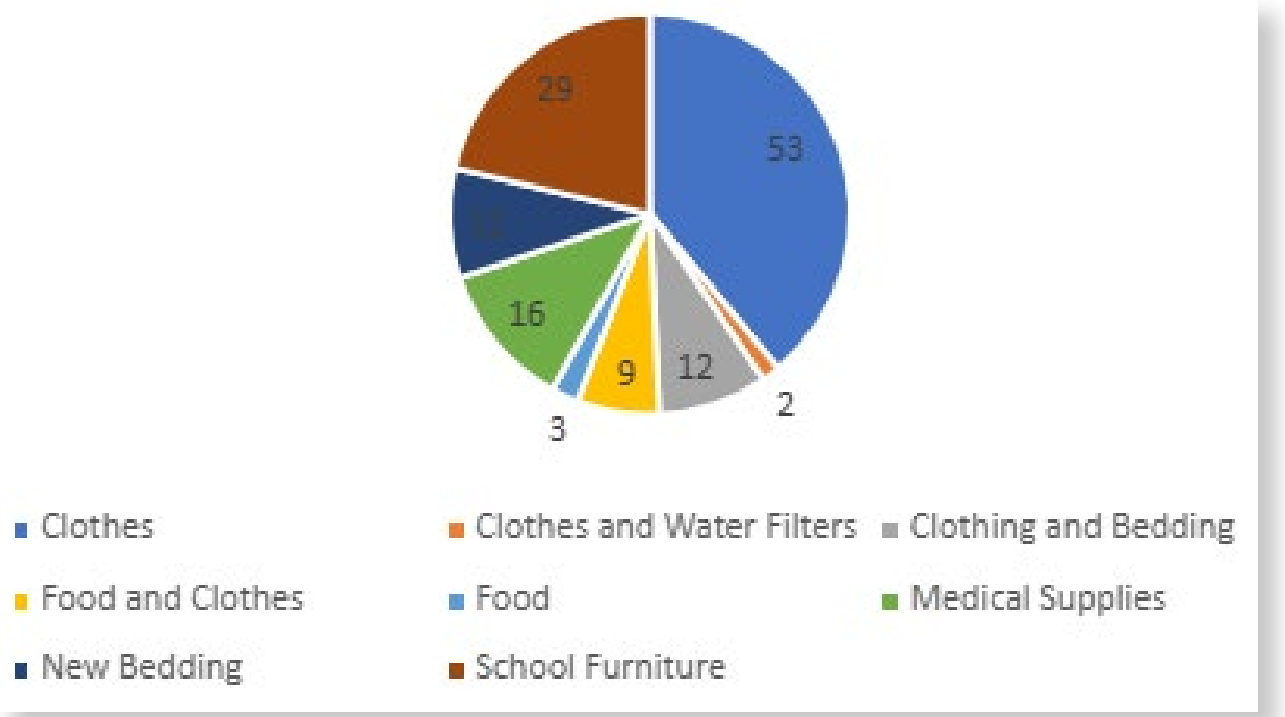


Total Regional container value	$ 20,925,522.29
Total Company container value	$10,485,404.56
Total IK Value	$31,410,926.85



Container's Contents:

Clothes	53
Clothes and Water Filters	2
Clothing and Bedding	12
Food and Clothes	9
Food	3
Medical Supplies	16
New Bedding	12
School Furniture	29
Grand Total	136



Countries Served:

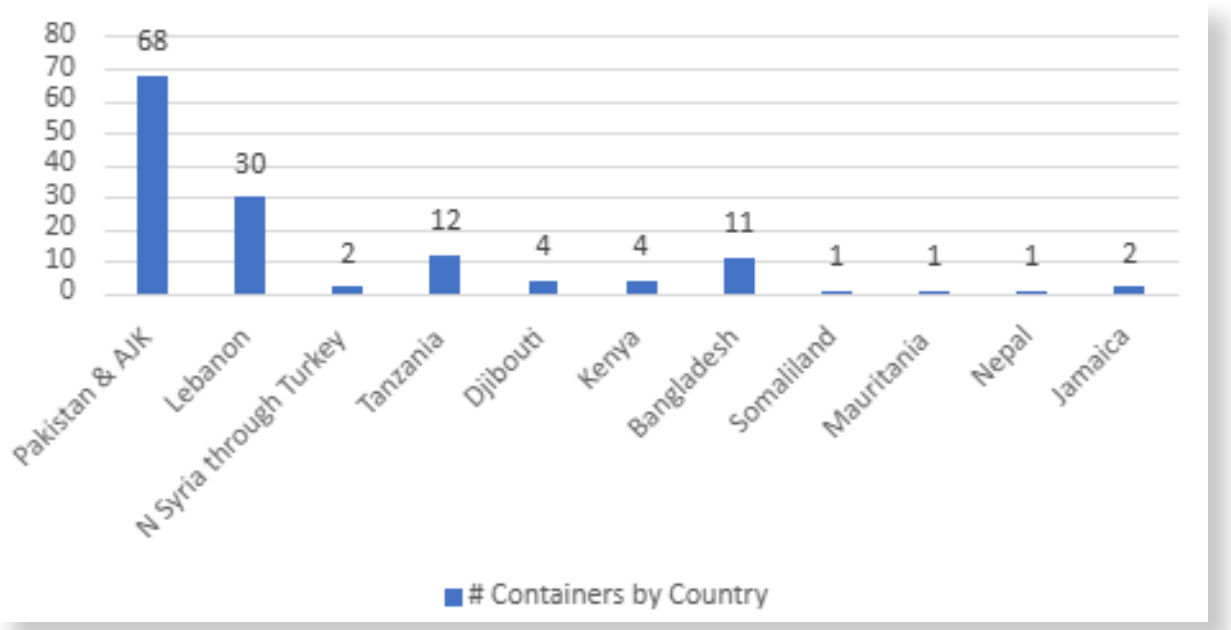
- Azad Kashmir
- Bangladesh
- Djibouti
- Jamaica
- Kenya
- Lebanon
- Mauritania
- N Syria through Turkey
- Nepal
- Pakistan
- Somaliland
- Tanzania





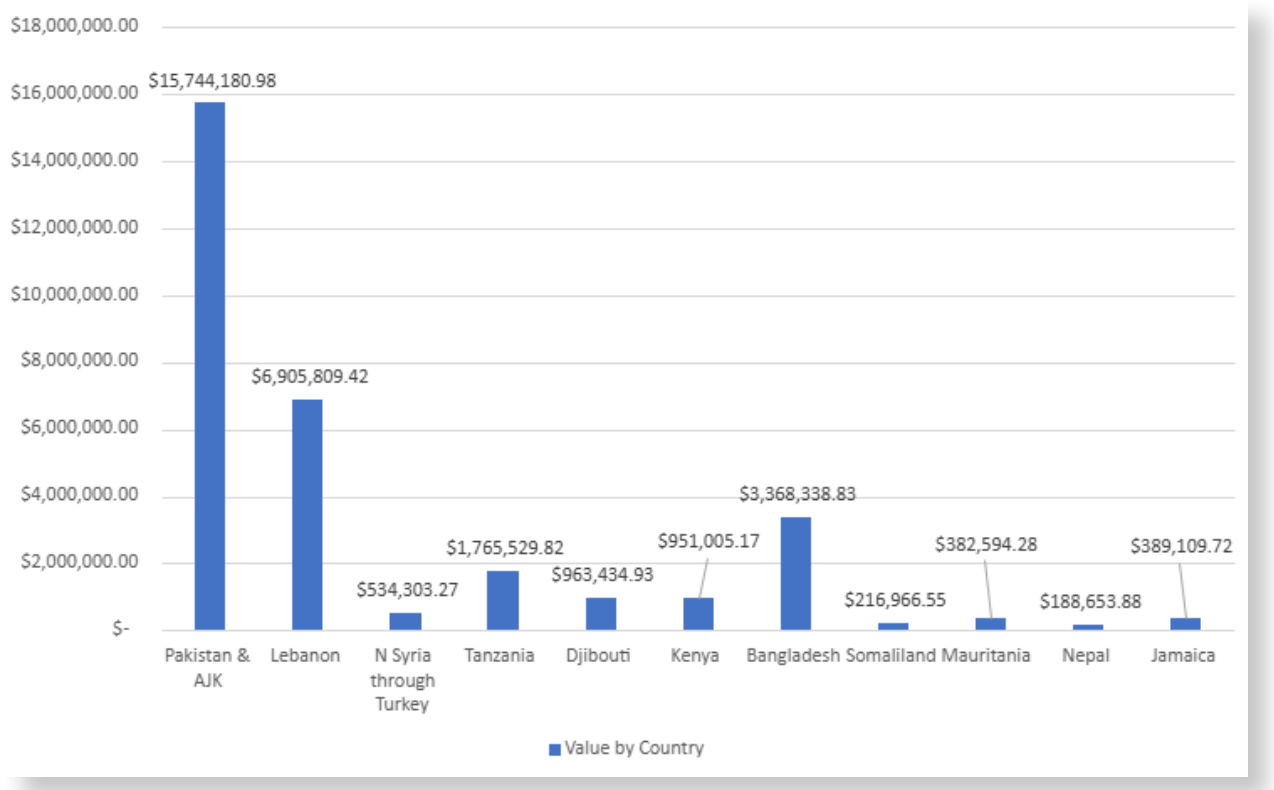
of Containers Country wise:

Country	# Containers
Pakistan & AJK	68
Lebanon	30
Tanzania	12
Bangladesh	11
Djibouti	4
Kenya	4
N Syria through Turkey	2
Somaliland	1
Mauritania	1
Nepal	1
Jamaica	2
Grand Total	136



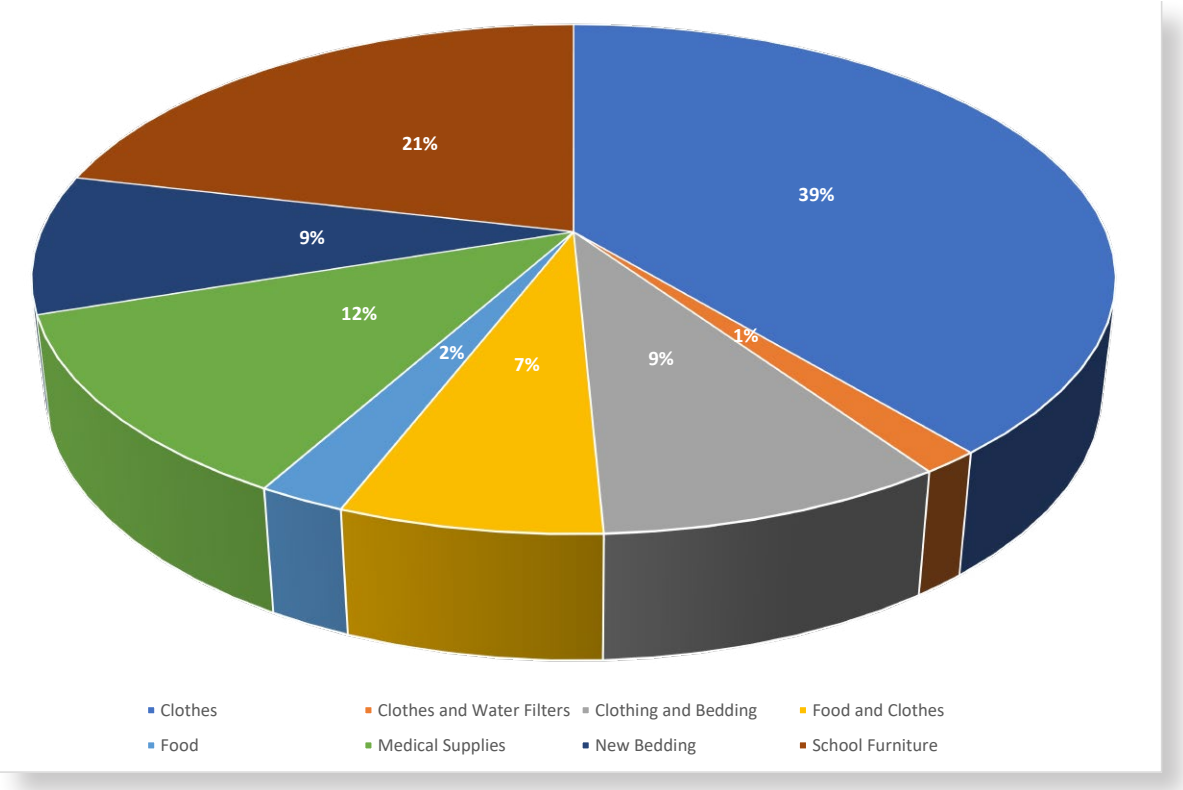
IK Value by Country:

Country	Value
Pakistan & AJK	$15,744,180.98
Lebanon	$6,905,809.42
N Syria through Turkey	$534,303.27
Tanzania	$1,765,529.82
Djibouti	$963,434.93
Kenya	$951,005.17
Bangladesh	$3,368,338.83
Somaliland	$216,966.55
Mauritania	$382,594.28
Nepal	$188,653.88
Jamaica	$389,109.72
Grand Total	$31,409,926.85



Beneficiaries:

Country	# Beneficiaries
Pakistan & AJK	951,726
Lebanon	426,997
N Syria through Turkey	31,700
Tanzania	238,444
Djibouti	313,139
Kenya	260,730
Bangladesh	156,154
Somaliland	10,200
Mauritania	10,476
Nepal	54,800
Jamaica	94,428
Grand Total	2,499743



In-Kind Gifts Interventions 2025:

Pakistan Floods



The catastrophic floods of 2022 and the monsoon devastation in 2025 have left Pakistan struggling with a humanitarian crisis. The 2022 floods submerged multiple homes and were further exacerbated by the monsoon in 2025. These consecutive disasters contaminated vital water sources and displaced many families. In a targeted effort to provide both emergency relief and long-term resilience, HHRD gathered resources to reach those in need. In those relief efforts, 5000 high-efficiency water filters were provided to families to provide them with a sustainable route to clean water. Alongside the filters, HHRD delivered shipments of clothing and bedding to protect families from the elements, as well as school furniture and medical supplies to help restore education and healthcare services in communities struggling to rebuild.



Mobile Mall of Humanity:



The 2025 floods in Pakistan have caused widespread devastation across all provinces, with Punjab and Khyber Pakhtunkhwa being the hardest hit. The disaster has claimed 1037 lives and left 1,067 people injured. In addition, 229,700 homes were damaged, and 22,800 livestock lost, further deepening the crisis for affected families.

In these circumstances, organizing traditional Mall of Humanity events in flood-affected areas has become nearly impossible due to mass displacement, damaged infrastructure, and logistical barriers. To address the urgent needs of vulnerable families, HHRD launched a Mobile Mall of Humanity in Punjab's flood-hit districts. Relief items were provided in the form of pre-packed family packages distributed through mobile units, ensuring timely, dignified, and need-based support to those in greatest need.





North West Syria:



Northwest Syria is currently undergoing a major transition following the 2024 government collapse, working to support over 1.5 million returnees despite damaged infrastructure. While the security situation remains sensitive due to regional tensions, the primary focus has shifted to addressing the humanitarian crisis. To help prepare communities for winter, Helping Hand for Relief and Development (HHRD) sent two containers in 2025 containing new bedding. These supplies have been essential for families displaced by instability and harsh seasonal weather, providing much-needed warmth as the region strives to stabilize and support its rapidly growing population.

Lebanon Economic Crisis:

Lebanon's economic struggle has shifted from a crisis to a catastrophe. Since the 2019 downturn—compounded by the pandemic and the 2020 Beirut port explosion—skyrocketing inflation has turned basic survival into a daily battle for millions. The World Bank warns that this collapse could rank among the three most severe globally since the mid 19th century.

For refugees, the burden is even heavier, as legal barriers to employment leave families with almost no path to self sufficiency. In response, HHRD's In Kind Gifts Program dispatched 30 containers of food, clothing, bedding, and furniture. This vital shipment reached 426,997 beneficiaries, providing a crucial lifeline to both locals and refugees during this unprecedented era of hardship.







Syrian Refugee Crisis:



Across Jordan, Lebanon, and Turkey, nearly 5 million Syrian refugees continue to endure the fallout of a decade long conflict, facing extreme poverty and displacement. Since 2012, Helping Hand for Relief and Development (HHRD) has maintained a consistent presence across these countries, distributing food, clothing, bedding, and hygiene items to ease the daily struggles of vulnerable populations.

In 2025, HHRD's In Kind Gifts Program donated 32 containers to assist Syrian refugees. These shipments included essential food supplies, winter ready clothing, and bedding. HHRD also sent school furniture, recognizing that providing a structured path for education is a vital step toward long-term recovery.



Rohingya Refugee Crisis:



On August 25, 2017, a humanitarian crisis unfolded in Myanmar. Thousands of Rohingya—an ethnic minority of Myanmar—fled as their villages came under violent attack from the Myanmar army. Within weeks, people entered Bangladesh seeking refuge and safety. Currently, about 1.2 million Rohingya live in refugee camps in the Cox's Bazar region of Bangladesh—the largest concentration of refugee camps in the world. Most people in Bangladesh already live in poverty, and the country lacks the resources to properly accommodate Rohingya refugees. As of now, the camps are overcrowded, underfunded, and lacking basic sanitation. International support is essential to alleviate the struggles faced by the Rohingya. In response to this critical need, Helping Hand for Relief and Development (HHRD) sent 11 containers in 2025 filled with essential clothing and bedding to help these vulnerable families meet their most basic needs.



Africa Refugees/IDP Crisis:



Since the 1990s, thousands of refugees have fled to East African countries due to civil war and unrest, with many seeking safety in neighboring nations or settling in internal displacement camps. Today, approximately 2.6 million internally displaced persons (IDPs) live in Somalia and Somaliland alone, creating a massive influx of people into areas where resources are already dangerously scarce. To help combat this growing humanitarian crisis, Helping Hand for Relief and Development (HHRD) sent five containers in 2025—four to Djibouti and one to Somaliland. These donations, which included critical medical supplies, clothing, and bedding, provided essential relief to families struggling to survive amid long-term displacement and regional instability.

Tanzania:

Tanzania has been impacted by a growing refugee population and recurring environmental disasters. To support families in need, Helping Hand for Relief and Development (HHRD) sent 12 containers in 2025. These shipments included school furniture to restore learning environments for children and medical supplies to strengthen health clinics. Additionally, the inclusion of meal packets provided a reliable source of nutritious, ready to eat food for thousands of individuals facing acute food insecurity in overcrowded camps and temporary shelters. The aid reached 238,444 beneficiaries in Tanzania.



Hurricane Melissa Jamaica



In 2025, Helping Hand for Relief and Development (HHRD) expanded its humanitarian reach to the Caribbean by sending two containers to Jamaica to support families impacted by the devastating Hurricane Melissa. These shipments provided a vital combination of medical supplies, food, clothing, and bedding to help displaced residents meet their immediate needs. Furthermore, the inclusion of medical supplies ensured that local clinics were better equipped to provide care to the communities most in need.

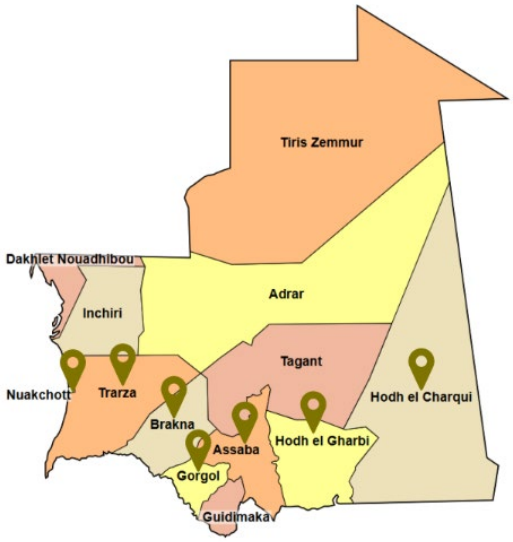
Targeting 80,000 beneficiaries, these medical supplies were distributed to several hospitals and health centers island wide, including Spanish Town, Black River, and St. Ann's Bay Regional. This support was vital in strengthening the facilities' ability to manage the increased patient load following the hurricane.







Mauritania



By the end of 2025, Mauritania hosted over 309,000 refugees and asylum seekers, with around 50,000 new arrivals from Mali entering during that year alone. This influx left the Mbera refugee camp and surrounding host villages in the Hodh Chargui region severely overcrowded, with the camp's population exceeding 120,000 people. Moreover, poverty levels are high, and the majority of the Mauritanian population remains in urgent need of support.

To address these growing needs, Helping Hand for Relief and Development (HHRD) sent one container filled with essential clothing and bedding to provide warmth and dignity to displaced families. The contents were distributed to over 10,000 beneficiaries across several regions in Mauritania, including Nouakchott (West, North, South), Brakna, Gorgol, Trarza, Hodh Ech Chargui, Hodh El Gharbi, and the Assaba region.







Success Stories:

Pakistan: Small Filter, Big Change:

How Clean Water Brought Health and Hope to Sher Muhammad's Family





Before receiving an HHRD portable water filter, 38-year-old Sher Muhammad and his family in Swabi, Pakistan, were trapped in a cycle of illness and financial strain. Unsafe drinking water caused frequent waterborne diseases among his children, leading to high medical expenses that burdened their limited resources. This simple yet effective intervention from HHRD served as a turning point, as the family immediately adopted safe water practices and saw their children stop falling sick within just a few days of using the filter.

The impact of the water filter has created a lasting transformation, allowing the children to attend school regularly while significantly reducing the family's medical costs. Beyond their own household, Sher Muhammad's family has inspired their neighbors to prioritize clean water after witnessing the dramatic improvement in the children's health and the family's overall stability. This "ripple effect" has turned one family's story of resilience into a community-wide movement toward health, hope, and a new beginning.

Bangladesh:



Arafa Begume lives in Camp-11, Ukhiya, with her family of five, where daily life is a constant battle for survival. Meeting even the most basic needs is a challenge, and she often worries about providing enough clothing and a safe environment for her children. The harsh conditions of the camp make it difficult to maintain comfort and dignity, leaving her family feeling vulnerable and overlooked.

Renewed Dignity through Support Through the In-Kind Gifts Distribution Program 2025, Arafa's family received essential clothing, bedding, and household items, bringing immediate relief and joy. Seeing her children in new clothes and having household necessities has restored a sense of dignity to their daily lives. Arafa expresses deep gratitude to the SAWAB team for their hard work and to the donors at Helping Hand for Relief and Development (HHRD), USA, acknowledging that their kindness has provided not just material aid, but renewed hope that they are not forgotten.

Thank you



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